



### How does the worldwide dental emergency assistance scheme work?

Whilst a member of the dental plan, should you suffer a dental trauma, a dental emergency or be diagnosed with oral cancer you will be eligible to make a request for assistance from the Worldwide Dental Emergency Assistance Scheme. The Scheme responds to such requests on a wholly discretionary basis. This means that, whilst the Scheme aims to provide benefits in most cases, the Scheme has no obligation to provide any benefit unless the Scheme Manager (the person appointed to administer the Scheme) first decides (in its sole and absolute discretion) that the Scheme should provide a benefit. There are some circumstances in which the Scheme is not designed to help (these situations being similar to exclusions under an insurance policy) and these are explained in more detail in the Worldwide Dental Emergency Assistance Scheme Handbook. The Scheme Manager will look at each case individually to assess the request for a benefit. Certain restrictions and limitations may apply in the event that your request for assistance is accepted and it is possible that in some cases the Scheme Manager will decide to provide no benefit.

If your request for assistance is accepted by the Scheme Manager you will be eligible to receive benefit payments from the Scheme in the following situations (up to the limits set by the Scheme and published from time to time):

- ✓ The cost of dental treatment by any dentist up to a maximum of £10,000 for any one incident of dental trauma
- ✓ The cost of:
  - emergency call-outs
  - pain relief or emergency temporary treatment
- ✓ A specified amount for each complete 24-hour period of hospitalisation wholly or partly under the care of a consultant who specialises in dental or maxillofacial surgery
- ✓ A specified amount if you are diagnosed with oral cancer and this is the primary cancer site

You will also have 24 hour access to a worldwide dental emergency helpline.

Please refer to the Worldwide Dental Emergency Assistance Scheme Handbook for full details.

The Worldwide Dental Emergency Assistance Scheme is operated by Worldwide Assistance Ltd (Company No. 10907861), a company registered in England and Wales.

Registered Office: Cambrian Works, Gobowen Rd, Oswestry, Shropshire SY11 1HS.

**The Worldwide Dental Emergency Assistance Scheme is NOT an insurance product and is NOT regulated by the Financial Conduct Authority.**

**Emergencies**  
01383 725510  
**Away from home helpline:**  
(UK) 0808 169 8117  
(Abroad) +44 1691 887 955

Comely Park Dental Practice Ltd  
15 Comely Park  
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**Opening Hours**  
Monday: 9.00am - 7.00pm  
Tuesday: 9.00am - 5.30pm  
Wednesday: 9.00am - 5.30pm  
Thursday: 9.00am - 5.30pm  
Friday: 9.00am - 5.30pm  
Closed for lunch 1.00pm - 2.00pm



## MEMBERSHIP PLANS



## Comely Park Membership Plan

Our aim is to provide high quality care and treatment in a relaxed, comfortable and safe environment. We are committed to continuing education and keeping abreast of advances in modern dentistry.

Research shows that preventive dentistry delivered on a regular basis greatly reduces the risk of dental disease and provides a platform for a lifetime of improved oral health. We encourage such an approach and with this in mind, we have joined with DPAS Limited to design a dental plan to reward loyal patients. This plan will be administered by DPAS who will make a separate arrangement with you to manage your payments under the plan. The plan will provide advantages both to you and to us. It will allow us to plan your dental care more effectively and provide the best chance of keeping you dentally fit. The advantage for you is that it should reduce the need for future treatment and you will have the peace of mind that all of your preventive dental care will be covered by convenient monthly payments. Upon joining the dental plan, you will also be eligible to request assistance from the Worldwide Dental Emergency Assistance Scheme for dental emergencies or dental traumas whilst at home or abroad (see overleaf).



### Member benefits

- 15% discount on treatment items including cosmetic treatment (excludes orthodontics, dental implants and facial aesthetics)
- free emergency advice
- continuous registration with the practice
- access to our out of hours service for advice/pain relief - (£150 if not on a plan)
- all your preventive dental care is included
- no need for an assessment
- priority booking in the event of emergencies- call before 10am
- access to a 24 hour dental emergency helpline 365 days per year
- eligibility to request assistance from the Worldwide Dental Emergency Assistance Scheme (see overleaf).

### Any questions?

If you have any questions about our plan, please contact our reception team who will be happy to provide further information and guidance.

### Who is our plan for?

Our plan is designed for patients who wish to attend the practice on a regular basis and have peace of mind that their preventive dental care is covered.

Please note during the **first 6 months** after you join you will receive 15% discount on your initial hygiene appointment and also 15% discount on the first £500 of treatment fees. Fees are reviewed annually on 1st July.

### How do you join our plan?

There is no need for an assessment. Joining is very simple. All you have to do is complete a registration form for us and a Direct Debit mandate and authorisation form for DPAS.

In addition to your first monthly payment, an initial registration fee of £10 per person will be payable by you to DPAS and will be included in your first Direct Debit payment.

If you choose to leave the plan for any reason you can do so by simply giving us one month's notice.

### What happens in an emergency?

You will have access to a 24 hour, 365 day worldwide dental emergency helpline, which will endeavour to find an English speaking dentist to assist you.

### All of our examinations include:

Oral cancer screening  
Gum (Periodontal assessment) health  
Small x-rays as required.

### All of our hygiene visits include:

Preventive advice  
Scaling and polishing  
Sensitivity treatment  
Fluoride varnish treatment as required.

The monthly plan cost includes the charges for management and administration payable by you to DPAS.

*Terms within this brochure are subject to change without notice.*

#### Plan 1 – £15.11 per month

1 extensive examination per year  
1 hygienist visit per year  
15% discount on general dentist treatments

#### Plan 1 Plus – £21.45 per month

1 extensive examination per year  
2 hygienist visits per year  
15% discount on general dentist treatments

#### Plan 2 – £26.17 per month

2 extensive examination per year  
2 hygienist visits per year  
15% discount on general dentist treatments

#### Plan 2 Extra – £32.72 per month

2 extensive examination per year  
3 hygienist visits per year  
15% discount on general dentist treatments

#### Plan 2 Plus – £37.59 per month

2 extensive examination per year  
4 hygienist visits per year  
15% discount on general dentist treatments